

Appendix D
Data and Outsourcing Service Provider Appendix

 Effective from: 1st of November 2023

This Appendix covers Mazepay's use of Service Providers for the handling of IT infrastructure and communication distribution. The appendix is an integrated part of the Agreement. By accepting the Agreement and the Appendices you consent to Mazepay's use of these Service Providers for various data processing and outsourcing tasks which Mazepay has and continues to use for the purpose of delivering our Services.

Mazepay's Service Providers are subject to strict adherence to Applicable Law and confidentiality obligations including the handling of your data. The Service Providers when classified as significant outsourcing are also handled in accordance with relevant Applicable Law as supervised by Regulatory Authorities.

Legal name, company ID# and address of the Service Provider	Services provided	Information transmitted to the Service Provider	Country(ies) where services are delivered, and data stored
Google Cloud Platform Google Ireland Limited (IE-368047) 1st and 2nd Floor, Gordon House, Barrow Street, Dublin 4 Ireland Google Netherlands B.V. (NL-34198589) Claude Debussylaan 34, 15th Floor Amsterdam, 1082 MD Netherlands	Cloud Service Provider hosting Mazepay's: <ul style="list-style-type: none"> • Data storage facility including backup/restore and disaster/recovery facilities located at Google's data centre in Amsterdam, Netherlands • Application front-end • Application back-end • Integration to partners including Issuing Partners and other Service Providers 	<ul style="list-style-type: none"> • Customer Content • Customer Transaction-related data • Customer KYC data 	Netherlands
Dropbox International Unlimited Company 5 Hatch Street Upper, Saint Kevin's, Dublin 2, Dublin Ireland	Data storage for operational handling	<ul style="list-style-type: none"> • Customer Content 	Germany
Mastercard Europe SA (BE-044803844) 198/A Chaussée de Tervuren 1410 Waterloo Belgium	3rd party data provider for transaction insights Payment services	Supplier data	Belgium and Netherlands
Penneo A/S (DK-35633766) Enghavevej 40, 4. sal DK-1674 København V	Onboarding tool to enable compliant know your customer management by Mazepay	Know your customer data	Germany and Netherlands

Bisnode Dun & Bradstreet A/S (DK-24205215) Gyngemose Parkvej 50, 2860 Søborg, Denmark	3rd party data provider for KYC activities including relevant screenings (e.g., PEP and Sanctions)	Know your customer data	Ireland
Intercom R&D Unlimited Company 2nd Floor, Stephen Court, 18-21 St. Stephen's Green, Dublin 2, Republic of Ireland	Communication platform for: <ul style="list-style-type: none"> • Customer employee support requests • proactive Mazepay support of Customer employees including Service marketing • Customer employee use of the Service • knowledge base and Documentation for use of the Services 	Customer Content	Ireland
Mailgun (FR-47 877523639) 4, rue Jules Lefebvre 75009 Paris, France	SMS and mail communication based on Customer Content	Customer Content <ul style="list-style-type: none"> • Phone number • Mail address 	Germany and Netherlands
OnlineCity.IO ApS (DK-27364276) Buchwaldsgade 50 5000 Odense C, Denmark	SMS and mail communication based on Customer Content	Customer Content <ul style="list-style-type: none"> • Phone number • Mail address 	Germany and Finland