

# End-User License Agreement

Public



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## Introduction

Mazepay delivers products and services (the “Services”) to enable an easier handling of corporate spend by empowering employees to make requests and approvals in line with corporate policies. Your employer (the “Customer”) has entered into an agreement for the provision of these Services which you have been invited to use as part of your employment at the Customer.

## Parties

The Services are provided by Mazepay A/S, DK-39772388 (“Mazepay” “us”, “we”, or “our”) through our websites \*.mazepay.com, \*.mazepay.io, and country specific websites (the “Website”) or our mobile application.

## Grant of License

This End-User License Agreement (the “License”) governs the employee's (“you” or “your”) use of all Services. Please read this License carefully and contact us if you have any questions on Mazepay and how the Services are implemented in relations to the Customer.

## Account registration, restrictions and limitations on use

The Service is available to you after performing the user registration based on the invitation. In case that you are required to provide any data or information, such must be provided in a complete and truthful manner. Your access to the Services is strictly personal to you and you are not permitted to share your login with others including other individuals from the Customer.

The use of the request and approval flows is binding in relations to the Customer’s policies and requirements concerning the corporate spend.

Any sensitive payment details that you receive via the use of the Services are strictly for your individual use in accordance with the approved spend request. These payment details are not permitted to be shared with anyone including Mazepay’s support individuals (“Customer Success Manager”) or others in case of support needs.

You are not allowed to use the Services for any illegal or illicit activities, attempt to hack, copy, reverse engineer or decompile part of or the whole of the Services.

In the event that you suspect or have reason to believe that your account, access credentials or personal data were compromised, you are required to inform support or the Customer Success Manager immediately.

## Access and updates to the Services

Your access to the Services is based on the Customer’s contract to use the Services for the handling of the corporate spend. Termination of your employment with the Customer or the Customer’s termination of the agreement of delivery of the Services will terminate your access to the Services.

Mazepay reserves the right release updates, fixes and further development to the Services. Where such changes influence the mobile applications, these may require you to download and install the mobile application again.

### **Warranties and disclaimers**

Mazepay warrants that the Services are provided in accordance with applicable law. While Mazepay endeavours to maintain the Services, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the information, products, services, or related graphics contained in the Services for any purpose.

### **Limitation of liability**

You understand and agree that Mazepay shall not be liable for any indirect, incidental, special, consequential, or exemplary damages, including but not limited to any loss of profit, loss of goodwill, loss of business reputation, loss of data, cost of procurement of substitute goods or Services, or other intangible loss, resulting from the use or the inability to use the Services.

### **Communication acknowledgement**

You acknowledge that Mazepay will send emails, text messages and similar to effectively perform Services. You authorise us to send emails, text messages and similar notifications on your registered mobile phone and other devices when required in order to use the Services.

### **Processing of any personal data**

Mazepay processes personal data in accordance with the Privacy Policy and in accordance with the data processing agreement as separately agreed with the Customer.

### **Use of session cookies**

You recognise that Mazepay uses strictly necessary cookies to identify and authenticate your device each time you use the Services. This will be done through the use of session cookies, which are GDPR compliant and are solely, temporarily stored for your use of the Services. Mazepay uses no further cookies to provide the Services.

### **Jurisdiction**

This License shall be governed and construed in accordance with the laws of Denmark unless otherwise agreed with the Customer.

### **Updates to the License**

This License may be updated from time to time due to new functionalities introduced to the Services, new or amended regulatory or legal requirements and similar. Such updates to the License will be notified to you via the Website of the Services.

**Contact**

Please contact us with any questions related to this License at [legal@mazepay.com](mailto:legal@mazepay.com) or via the Customer Success Manager.