

Appendix D

Data and Outsourcing Service Provider Appendix

Effective from: immediately for new customers / 15th of September 2024 for existing customers

This Appendix covers Mazepay’s use of Service Providers for the handling of IT infrastructure and communication distribution. The appendix is an integrated part of the Agreement. By accepting the Agreement and the Appendices you consent to Mazepay’s use of these Service Providers for various data processing and outsourcing tasks which Mazepay has and continues to use for the purpose of delivering our Services.

Mazepay’s Service Providers are subject to strict adherence to Applicable Law and confidentiality obligations including the handling of your data. The Service Providers when classified as significant outsourcing are also handled in accordance with relevant Applicable Law as supervised by Regulatory Authorities.

Legal name, company ID# and address of the Service Provider	Services provided	Information transmitted to the Service Provider	Country(ies) where services are delivered, and data stored
<p>Google Cloud Platform</p> <p>Google Ireland Limited (IE-368047) 1st and 2nd Floor, Gordon House, Barrow Street, Dublin 4 Ireland</p> <p>Google Netherlands B.V. (NL-34198589) Claude Debussylaan 34, 15th Floor Amsterdam, 1082 MD Netherlands</p>	<p>Cloud Service Provider hosting Mazepay’s:</p> <ul style="list-style-type: none"> • Data storage facility including backup/restore and disaster/recovery facilities located at Google’s data centre in Amsterdam, Netherlands • Application front-end • Application back-end • Document parsing • Integration to partners including Issuing Partners and other Service Providers 	<ul style="list-style-type: none"> • Customer Content • Customer Transaction-related data • Customer KYC data 	<p>Germany</p> <p>Netherlands</p> <p>Spain</p>
<p>Dropbox International Unlimited Company</p> <p>5 Hatch Street Upper, Saint Kevin's, Dublin 2, Dublin Ireland</p>	<p>Data storage for operational handling</p>	<ul style="list-style-type: none"> • Customer Content 	<p>Germany</p>
<p>Mastercard Europe SA (BE-044803844)</p> <p>198/A Chaussée de Tervuren 1410 Waterloo Belgium</p>	<p>3rd party data provider for transaction insights</p> <p>Payment services</p>	<p>Supplier data</p>	<p>Belgium and Netherlands</p>
<p>Penneo A/S (DK-35633766)</p> <p>Enghavevej 40, 4. sal DK-1674 København V</p>	<p>Onboarding tool to enable compliant know your customer management by Mazepay</p>	<p>Know your customer data</p>	<p>Germany and Netherlands</p>

Bisnode Dun & Bradstreet A/S (DK-24205215) Gyngemose Parkvej 50, 2860 Søborg, Denmark	3rd party data provider for KYC activities including relevant screenings (e.g., PEP and Sanctions)	Know your customer data	Ireland
Intercom R&D Unlimited Company 2nd Floor, Stephen Court, 18-21 St. Stephen's Green, Dublin 2, Republic of Ireland	Communication platform for: <ul style="list-style-type: none"> • Customer employee support requests • proactive Mazepay support of Customer employees including Service marketing • Customer employee use of the Service • knowledge base and Documentation for use of the Services 	Customer Content	Ireland
Mailgun (FR-47 877523639) 4, rue Jules Lefebvre 75009 Paris, France	SMS and mail communication based on Customer Content	Customer Content <ul style="list-style-type: none"> • Phone number • Mail address 	Germany and Netherlands
OnlineCity.IO ApS (DK-27364276) Buchwaldsgade 50 5000 Odense C, Denmark	SMS and mail communication based on Customer Content	Customer Content <ul style="list-style-type: none"> • Phone number • Mail address 	Germany and Finland
Pipedrive OÜ Mustamae tee 3a, Tallinn, 10615 Estonia	Customer relationship system	Customer Content <ul style="list-style-type: none"> • Name • Mail address 	Estonia